

Pradeep Kaushik

• **Address:** Bengaluru, India • **Phone number:** +919880281322 • **Email address:** pradnk@gmail.com



Profile

With over 20 years of software industry experience, I excel at problem-solving, managing enterprise and mobile products, leading implementation, leading product features, and scaling operations at top product companies. My background spans roles as an engineer, architect, team lead, manager, and Head of Engineering for diverse products and companies.

I am deep-diving into India's social sector. I am very interested in engaging with the education sector specifically to help skill first generation learners to get them and their families out of poverty. Furthermore, I am working with SVP as a partner to understand the industry and contribute to multiple NGOs as a partner. Completed the ILSS's Leadership program in November 2024 to help in this journey.



Work Experience

08/2024 – present
Bengaluru, India

Partner Social Venture Partners

- Partner at SVP delving deep into the social sector to learn and understand the problems in the Indian context and to contribute to education, women empowerment, and civic issues

04/2019 – 07/2024
Bengaluru, India

Head of Engineering Atlassian

- Led and managed a team of 20+ engineers across SRE and development for the Statuspage product with ~\$28M YoY revenue.
- Achieved over 15% increase in Annual Recurring Revenue (ARR) and over 10% in Monthly Active Users (MAU) through implementing new product features, scaling efforts, and enhancing reliability
- Before this, I was responsible for hiring and scaling a team from 0 to over 50 members across multiple streams within a year
- Managed operations for products at scale like Jira, Jira Service Management and Statuspage

09/2010 – 03/2019
Bengaluru Area, India

Staff SW Engineer Intuit India

- Successfully brought product knowledge of Bills (mint.com) to India and effectively managed and implemented product operations in the region with 0 downtime and 0 high-severity incidents.
- Lead principal engineer responsible for the transition of Credit Score service to TransUnion vendor, resulting in improved efficiency and cost savings of over \$5M YoY.
- Launched the innovation project "TaxOKPlease", an assisted tax filing platform for India and helped over 200 individuals file taxes in 2013-2014 and was awarded with Innovation Award for Intuit at global level.

02/2007 – 09/2010
Bengaluru, India

Lead and Team member Samsung India Software Operations, Bangalore

- Spearheaded the development of multiple apps for the inaugural "Galaxy" and "Galaxy-S" Samsung phones
- Led the creation of Settings and Camera apps for Galaxy models working directly with vendors like Qualcomm for hardware requirements.

11/2005 – 02/2007
Bengaluru, India

Software Engineer Tavant Technologies

- Contributed extensively to the development of Real Estate Owned (REO)



Work Experience

06/2004 – 11/2005
Bengaluru, India

Software Engineer Openstream Technologies

- Spearheaded J2EE and Core Java projects from inception to completion.



Education

01/2009 – 12/2012

Software Systems | Master of Science (MS) Birla Institute of Technology and Science, Pilani

01/2000 – 12/2004

Computer Science | B.E JSS Academy of Technical Education



Volunteering

01/2024 – 07/2024
Bangalore, India

Lead Partner One Billion Literates Foundation

- Spearheaded initiatives to establish a partnership between OBLF and the Atlassian Foundation
- Collaborated closely with OBLF team to develop and implement a volunteering program aimed at improving English-speaking skills for their teachers.
- Coordinated a team of 15 volunteers from Atlassian who collectively dedicated 2–3 hours per week for 6 months in support of the program.

08/2020 – 12/2021

Global Education Manager 40K Foundation Australia

- Represented Atlassian Foundation and collaborated with 40K foundation teams to provide strategic guidance and mentorship on technology, architecture, and operational excellence.
- Facilitated connections between technology experts and 40K team members to enhance productivity and foster collaboration
- Ensured the delivery of high-quality education experiences for children in resource-starved environments through innovative technological solutions and best practices.



Awards

02/2015

In24Hrs - 24Hrs HackDay contest winner Intuit India

Won the In24Hrs hack day contest under the Tech4Good category—built a map-based system to identify public toilets.

11/2013

Intuit India Annual Awards 2013 Intuit India

Won the Intuit India annual award for "Innovation" category in 2013.



Certificates

11/2024

ILSS Leadership Program India Leaders for Social Sector

Completed the ILSS Leadership Program in November 2024.