

Contact

pradnk@gmail.com

www.linkedin.com/in/pradnk
(LinkedIn)

pradeepkaushik.me (Blog)

Top Skills

Managing Associates

Director level

People Management

Certifications

Sun Certified Java Developer

edX Verified Certificate for
Introduction to People Management

Leading at a Distance

Leadership Program

Introducing Robotic Process
Automation

Honors-Awards

Intuit India Annual Awards 2013

TopGun Award for FY14 - Q4

Star Of The Quarter - FY14 - Q4

In24Hrs - 24Hrs HackDay contest
winner

Pradeep Kaushik

Technology, Strategy & Funding for Social Impact | Head of
Engineering, Dalgo | Fractional CTO | SVP Bengaluru Grants
Committee

Greater Bengaluru Area

Summary

With over two decades in the software industry, I've led high-performing engineering teams and driven product strategy for globally recognised organisations, from Intuit to Atlassian. At Atlassian, I spearheaded the Statuspage business, scaling product reliability and user growth while launching features that directly increased ARR and customer experience. In 2024, I made a deliberate shift from corporate to social impact, not just in the work I do, but in the vantage point I occupy. Today I sit on three sides of the same table: as Head of Engineering at Dalgo, I build the data infrastructure that lets NGOs run on evidence rather than intuition. As a fractional CTO, I advise mission-driven organisations on technology strategy, resourcing, and digital maturity. And as a grants committee partner with SVP India, Bengaluru chapter, I help decide what gets funded in the first place - across education, civic issues, women's empowerment and first-generation learner empowerment. That combination is rare, and it helps shape how I think about the sector's hardest problem: technology in Indian NGOs is chronically underfunded not because funders don't care, but because most funding structures - one-time grants, capped overheads, program-only budgets - were never designed to sustain it. I've been writing and researching on this gap, including how India's CSR funding architecture specifically shapes (and constrains) what NGOs can build and keep running. I believe the next decade of social impact in India will be won or lost on this question - whether capital and technology are designed to work together, or continue to work at cross-purposes. I'm always glad to compare notes with funders, CSR leaders, and technologists who are thinking about the same problem from their own seat at the table.

Experience

Project Tech4Dev

Associate Director

August 2025 - Present (1 year)

Bengaluru, Karnataka, India

As Head of Engineering for the Dalgo (<https://dalgo.org/>) product, I lead strategic initiatives to empower NGOs with cutting-edge technology, data analytics, and visualization solutions. My work focuses on helping nonprofit organizations unlock the power of data to drive measurable social impact.

By bridging the gap between technology and the development sector, I ensure our partners have the tools and capabilities needed to make evidence-based decisions, streamline operations, and amplify their mission.

Passionate about innovation, collaboration, and building scalable solutions that create lasting change.

SVP India

Partner

August 2024 - Present (2 years)

Bengaluru, Karnataka, India

Partner at SVP delving deep into the social sector to learn and understand the problems in India and to find solutions across education, women empowerment and civic issues.

Lead partner for Swadha and Rishi foundation and member of Grants committee for Bangalore chapter

Atlassian

5 years 4 months

Head of Engineering

July 2023 - July 2024 (1 year 1 month)

Bengaluru, Karnataka, India

Head of Engineering role for Statuspage product in Atlassian. Leading the dev and SRE teams for the product. Working towards increasing revenue, Annual Recurring Revenue (ARR) and Monthly Active Users (MAU) for the product through new product features, scale and increased reliability.

Group Engineering Manager

April 2023 - July 2023 (4 months)

Bengaluru, Karnataka, India

Leading an organisation of 30+ team members working on high visibility work on Jira Service Management on Cross-sell, Automation and ChatOps areas.

Worked on building the org from ground up with high performing team members. Work closely with product and design pillars to have a vision and plan for our teams for the upcoming year. Involved in people management for architects, managers and engineers in the org.

Engineering Manager

April 2019 - April 2023 (4 years 1 month)

Bengaluru Area, India

Leading 25+ member multiple scrum teams and growing. We work on Atlassian's fastest growing product Jira Service Management (JSM) in the ITSM space.

Our teams work on the very important asks for 3rd party integrations, Automation and ChatOps for JSM.

Intuit India

8 years 7 months

Staff SW Engineer

October 2017 - March 2019 (1 year 6 months)

Bengaluru Area, India

Managing bills product and leading the team to take care of the future roadmap and day-day running of the product.

This is a part of mint.com portal where users can add and track their bills for US.

Have been instrumental in getting the knowledge of this product to India and managing the product here. Its been a challenging journey and look forward to the next chapter of bills and mint and being instrumental in driving it.

Prior to bills I was leading the Credit Score service and spearheaded the move to TransUnion vendor. I was also able to implement a functionality to unenroll inactive users which saved the company hundreds of thousands of dollars in fees.

Staff SW Engineer

February 2015 - October 2017 (2 years 9 months)

Bengaluru Area, India

Working as technical lead in tools team for the TurboTax group in India.

It has been a challenging role learning new paradigms.

Being the first member of the team, I have been leading and taking the team forward. We successfully completed our first release which is in production to package TurboTax desktop products.

Successfully launched the innovation project "TaxOKPlease" which is an assisted tax filing platform for India. We were able to file for over 200 people within our company and few outside and gained over 40000 in revenue. This product was highlighted and shared with our founder Scott Cook and our CEO Brad Smith who were very encouraging towards this initiative.

Sr. Software Engineer

September 2010 - January 2015 (4 years 5 months)

Bangalore

- . Experience working on Android applications for past 3 years.
- Successfully helped launch the very first version of SnapTax Android in Intuit.
- . Working on Spring MVC and JQuery technologies to develop enterprise software applications.
- . Enjoying learning new technologies like Cassandra.

Samsung India Software Operations, Bangalore

3 years 8 months

Lead and Team member

January 2009 - September 2010 (1 year 9 months)

Bengaluru Area, India

One of the core members for developing multiple apps for the very first "Galaxy" and "Galaxy-S" phones. I was the core developer who developed the Settings and Camera apps for these models.

Lead Engineer

February 2007 - September 2010 (3 years 8 months)

Bengaluru, Karnataka, India

6+ years from June 2004. Currently working as Lead Engineer in Samsung India Software Operations where my role constitutes being a team lead and an individual contributor.; working on Android for all Samsung Android phones till date. Most recent achievement was developing DLNA for Galaxy-S mobile. Previously, worked on J2ME and Core Java projects.

Working as a team lead and as an individual contributor in Android.

Was also in Korea for 3 months to support the release of Samsung's first Android phone (Galaxy) to the market.

Sr. Software Engineer

February 2007 - March 2008 (1 year 2 months)

WSRM is a project to remotely manage and control printers or AC equipment through a J2ME based client.

I was also actively involved in requirements gathering, design, development and system testing of the same.

I interacted with the Korean customers for the same during the course of the project. I was also in Korea for the design and release phases of the;

After that worked on Zones project which is based on J2ME on Symbian platform. Zones is an area formed by a server and its RFID sensors.

In this project I got the unique chance to innovate and contribute ideas.

During this innovation phase I was also able to contribute patent ideas and implementation ideas for the

Tavant Technologies

Software Engineer

November 2005 - February 2007 (1 year 4 months)

REO is a project to automate the mortgage industry.

It includes modules for all the aspects of loan servicing when a loan into default.

REO provides mechanisms to evict the people still living in the property and prepare the property to sell it off to reduce the loss for the mortgage company.

I was entrusted to mentor fresh candidates who had joined our project. The outcome of the same was very well appreciated by my seniors.

Openstream.ai

Software Engineer

June 2004 - November 2005 (1 year 6 months)

Worked extensively on J2EE and Core Java projects.

Joined as a fresher and was able to learn Java and J2EE and was able to contribute well.

Education

BITS Pilani

Master of Science (MS), Software Systems · (2009 - 2012)

JSS Academy of Technical Education

B.E, Computer Science · (2000 - 2004)

Sri Bhagawan Mahaveer Jain College

12th, PCMB · (1998 - 2000)

Christ School Bangalore

· (1988 - 1995)